

Order Placed
You will receive a notification e-mail

Order Processed
Goods Picked

**Next Business Day
(Monday to Friday excl Bank holidays)**

If there is a problem
You will be contacted
To discuss options

Pre' Delivery
Inspection

Items
Despatched

If You Chose
Premium Delivery

If You Chose
Standard Delivery

You will be contacted to confirm delivery Schedule
(Please make sure you provide a number we can call you on)

Large Package
Goods despatched by City Link

Small Package
Goods Despatched by Post

If You are not In
City Link Leave a card

Goods Delivered
Next Business Day 9am-5:30pm
Premium delivery timing as specified

Next Business Day

Call them to arrange
Alternative Delivery

Goods Delivered

Goods Delivered
With Your Mail
(Standard Service)